



## Enhancements to Takeda's Digital Commerce site

July 1<sup>st</sup>, 2020

Dear Customers,

The Takeda eCommerce team is excited to announce enhancements to our Digital Commerce site, [Store.Takeda.Com](https://store.takeda.com). These changes were made to improve the user experience. When registered users log into [store.shire.com](https://store.shire.com) they will see these new features.

- **New site address:** As part of the rebranding work the users from [store.shire.com](https://store.shire.com) will be redirected to [store.takeda.com](https://store.takeda.com). Users are encouraged to bookmark the new site.
- **Rebranding:** The new site will have Takeda themed branding



- **New Account Numbers:** User will have new “Sold To” and “Ship To” Account numbers for their legacy accounts. User should have received the new account number from Takeda customer care team.
- **New Migrated Numbers:** Open AR document will be migrated with the document numbers, with the previous number appearing below the current document number.

Document Date	Due Date	Days Past Due	PO # ^	Document # New Migrated Number	Order #	Doc Type	Gross Amt	Open Amt
<input type="checkbox"/> 05/05/2020	06/04/2020	-13	0099010055	0099010055 1234567890		Invoice		\$412.49

- Review hold at item level: Products exceeding allocation will be reviewed at item level instead of order level. The previous message *“This line will be processed, but this item may put the entire order on hold for further review”* will be shown as *“This line will be processed, but this item will be on hold for further review”*
- New e-mail address: The primary support e-mail will be [eCom.us@takeda.com](mailto:eCom.us@takeda.com)
- Access to Documents with previous customer numbers: User can access the documents created before Jul 1<sup>st</sup>, 2020 using the [Legacy] prefix in the “Sold to Account” and “Ship to Account” or using the previous document number in the search for Account Transactions and Orders.